

# FAQs for Cardholders

**Do I need to fill out forms and submit receipts or use participating program partner coupons to receive my rebates?**

No. You do not need to fill out any forms, submit any receipts or use coupons to receive rebates at participating program partners. Mastercard has negotiated the rebates and all rebates will be credited automatically.

**How will I receive the rebates provided by Mastercard Easy Savings?**

Mastercard Easy Savings will provide rebates on purchases made at participating program partners.

Rebates should be automatically posted to your account in conjunction with a qualifying purchase 3-5 business days after the purchase has been made. Rebates do not accumulate; they are posted at the time the qualifying purchase clears.

**If some or all of the qualifying purchase is returned, will the rebate be impacted?**

Yes. At the time of a partial or full return, Mastercard will reverse some or all of the rebate.

**What happens if a rebate is incorrect, who do I contact?**

Any questions regarding qualifying purchases, rebates or participating program partners should be directed to your bank—please call the number on the back of your card.